



Training & Education of Steam during lockdown and Covid – 19

During these unprecedented times like many other suppliers, Matrix Cleaning Systems the leading UK manufacturer of steam machines manufactured in Leyland, Lancashire have had to make many changes to the way we maintain production to meet the global demand for its key products, and how we support by education and training.

'The demand for steam cleaning machine technology has increased dramatically. Not only here in the UK, but huge demand from overseas' says company Managing Director, Bob Pownall. Matrix have increased production capability, staff production levels have doubled (100% increase). To work safely and fast to meet all production deadlines has been a challenge in many ways.

With the restrictions in place and not being able, to visit those high-risk key sites that have , purchased Matrix steam machines, we now have to offer education and training through other means. This is nothing new for Matrix who offer training through its E.O.S (Education of Steam) department, who have been delivering virtual training to its export customers for many years. Education in selecting the correct machine, and how, where and why to use it, followed by Training and support has had to be carried out by offering a Virtual Machine Training Course using video and Zoom meetings, with up to 100 staff in some cases.

What has made this a very simple and effective way of training is the simplicity of the Matrix machine design, for all models it is as simple as fill, connect and press the switch to get the machine working to its operating pressure. Connect the hose, choose the accessory and you are ready to clean and disinfect. Of course there is no better way to deliver training than to be on site and un pack a new machine in front of the customer, but we are in a very strange time and life has changed for all of us not just in the cleaning industry, we have the technology to see and talk to people on the other side of the world to deliver quality education and support.

All of the virtual training can be supported by material that can be downloaded by clicking on the E.O.S brand on our website and training material, navigate our website, which is easy click on E – Learning and you will find E.O.S

- Supporting SOP's, Steam Operating Procedures
- Application Videos, also on our You Tube Channel
- Safety Guides
- Quick Start-up Videos and much more support material
- Training guides
- Machine maintenance guides
- Engineer training courses

Visit our website to learn more, www.matrixcleaningsystems.co.uk

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